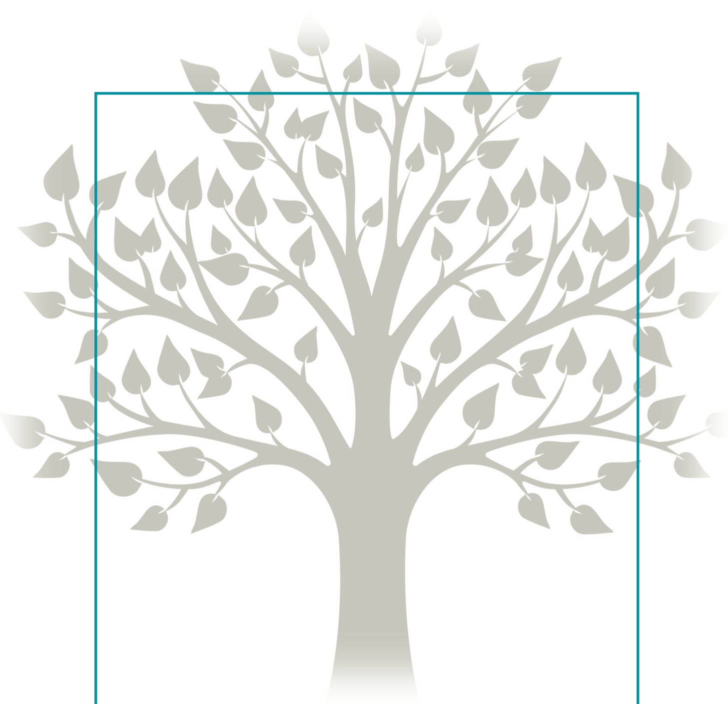
FAQ:

Frequently Asked Questions

Tempus Advisory Group



Transferring Accounts to Tempus Advisory Group Questions

What does this change mean for me?

- You will receive new statements, account numbers, and online access.
- Your account will be assigned a new number and once your new account is open, you will be notified by mail.

What are statements like?

- You will be auto-enrolled in paperless statements.
- You will receive statements from the custodian holding your assets in addition to a consolidated statement directly from Tempus Advisory Group. Tempus state ments can be generated on a monthly or quarterly basis.
- Feel free to visit the "How to Guides" for a detailed walk through of our statements to familiarize yourself with the new look.

What about tax documents?

- You will always receive two sets of statements in the year you moved your accounts, one from your previous firm and one from either Mid Atlantic Trust Company (MATC) or National Financial Services (NFS). After the first year, you will receive tax documents from MATC or NFS only.

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